

# Verint Systems Inc.

## Actionable Intelligence for an Optimized Enterprise and a Safer World™

### Corporate Overview

Verint® is a leading provider of Actionable Intelligence® solutions for enterprise workforce optimization and security intelligence.

Verint solutions distill the most important intelligence from voice, video, and data to help organizations make sense of the vast information available to them. These solutions are used by 10,000 enterprises in 150 countries — *including over 70 percent of the Fortune 100* — in market sectors that include government and critical infrastructure, general business, banking and financial services, insurance and healthcare, gaming and hospitality, transportation, telecommunications, retail, education, and more.

Founded in 1994, Verint is headquartered in Melville, NY, with 2500 dedicated professionals and offices around the globe.

For more information, visit [www.verint.com](http://www.verint.com).

### Verint Fast Facts

**Founded:** 1994

**Headquarters:** Melville, NY

**Dedicated Professionals:** 2500

**Customers:** More than 10,000 organizations in over 150 countries

**Business Lines:**

- Witness Actionable Solutions
- Video Intelligence Solutions
- Communications Interception and Analytics Solutions

**Recognition:**

- Top 100 global software & service provider
- Top 30 US enterprise software company

**Symbol:** VRNT.PK

**Website:** [www.verint.com](http://www.verint.com)

### Business Lines

In the enterprise workforce optimization market, **Verint Witness Actionable Solutions®** help organizations capture and analyze customer interactions, improve workforce performance, and enhance service processes in contact center, branch, and back-office operations, on trading floors, and in public safety organizations. Marketed under the Next Generation Impact 360® brand, these solutions include call recording and quality monitoring; speech and data analytics; customer feedback surveys; workforce management and strategic planning; performance management; eLearning and coaching. Verint Impact 360 solutions enhance visibility across the customer service delivery chain to improve the customer experience, generate new opportunities, increase revenue, and reduce costs.

In the security market, Verint solutions help government and enterprise deter terrorism and crime, secure critical infrastructure, and protect people and assets. **Verint Video Intelligence Solutions™** provide a single source for virtually every facet of video surveillance operations, from equipment and software to service and support. Marketed under the Nextiva® brand, these solutions simplify management of large, geographically-distributed video operations and can significantly improve situational awareness, emergency management, and operational efficiency. Designed to enhance any video network — *large or small, wired or wireless, fixed and mobile, mostly analog or IP* — Nextiva helps organizations realize the benefits of IP video using their legacy video investments.

Also in the security market, **Verint Communications Interception and Analytics Solutions** access voice and data from virtually any communication network, using sophisticated probes, filters, and analytics to help law enforcement and government agencies rapidly distill intelligence and build evidence. Marketed under the STAR-GATE™, RELIANT™, VANTAGE™, X-TRACT™, and ENGAGE™ brands, these solutions are designed to comply with international standards and regulations and keep pace with rapidly evolving communications technologies.



POWERING ACTIONABLE INTELLIGENCE®

## Leadership and Innovation

Verint innovation is evidenced by both its reputation and the 450 patent registrations and applications filed since the company's founding. Today, Verint is widely viewed as the leader in unified, analytics-driven workforce optimization and networked IP video. The company has been ranked as a top 100 global software and service provider and a top 30 US-based enterprise software company. Industry analysts and research firms, such as Gartner, Datamonitor, Frost & Sullivan, DMG Consulting, Saddletree, and Yankee Group, have consistently cited Verint for market leadership, vision, and execution. These citations include:

- Workforce optimization market leader with 43% market share according to the Frost & Sullivan report, *2008 North American Agent Performance Optimization Markets*
- Positioned in the Leaders Quadrant in the 2008 Gartner report, *Magic Quadrant for Contact Center Workforce Optimization*
- Perfect scores for solution breadth, vendor strategy, and solution maturity in the 2008 Datamonitor report, *Decision Matrix: Selecting a Workforce Optimization Vendor*

## Global Partner Network

Verint Partner Programs are founded on Verint's long-standing commitment to providing superior solutions, unsurpassed business value, and world-class service and support. Similarly, Verint is committed to nurturing its partners' success — to providing the solutions and services they need to maintain their competitive edge, produce satisfied customers, and sustain business growth.

Verint has established strategic relationships with global and regional leaders in a wide range of complementary technologies, consultancies, and sales and distribution channels, including Avaya, Booz Allen Hamilton, BT, Cisco, Dell, EMC, Honeywell, IBM, Microsoft, Nortel, Siemens, Sony, Verizon, and many others.

## Corporate Officers

<b>Dan Bodner</b>	President, Chief Executive Officer, and Director
<b>Peter Fante</b>	Chief Legal Officer, Chief Compliance Officer, and Secretary
<b>Elan Moriah</b>	President, Verint Witness Actionable Solutions and Verint Video Intelligence Solutions
<b>David Parcell</b>	Managing Director, Europe/Middle East/Africa (EMEA)
<b>Doug Robinson</b>	Chief Financial Officer
<b>Meir Sperling</b>	President, Verint Communications Interception and Analytics Solutions



WITNESS ACTIONABLE SOLUTIONS®



VIDEO INTELLIGENCE SOLUTIONS™



COMMUNICATIONS INTERCEPTION  
AND ANALYTICS SOLUTIONS

## Verint. Powering Actionable Intelligence.®

Verint Systems Inc. is a leading provider of Actionable Intelligence® solutions for an optimized enterprise and a safer world. More than 10,000 organizations in over 150 countries rely on Verint® solutions to perform more effectively, build competitive advantage, and enhance the security of people, facilities, and infrastructure.



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